Business Administration

Course Number: BUAD 201

Course Title: CONFLICT RESOLUTION AND NEGOTIATION

Credits: 3

Calendar Description: This course focuses on interpersonal communication theory and

skills required to interact



BUAD 201	Conflict Resolution and Negotiation	WINTER 2022
Professors		

Course Schedule

	Date	Topic	Readings / in class activities	Assignments
V	oreak (no classes)			
Jan.	3	Introduction - The Nature of Negotiation & Conflict	Ch 1	
Jan.	10	Strategy and Tactics of Distributive Bargaining	Ch 2	Practice
Jan.	17	Strategy and Tactics of Integrative Negotiation	Ch 3	Practice
Jan.	24	Negotiation and Conflict - Planning and Strategy	Ch 4	Practice
Jan.	31	Movie analysis i Preparation Test 1		
Feb.	7	Individual Differences: Know Yourself and Your Counterpart Perception, Cognition, and Emotion	Ch 5 Ch 6	Activity
Feb.	14	Communication Process and Outcomes	Ch 7	Activity
Feb.	21	Break- no class		
Feb.	28	Negotiation Power and Persuasion. Introduction to mediation	Ch 8	
Mar.	7	Test 2 The Dynamics of Disputes and Third-Party Help	Ch 9	Practice
Mar.	14	Multiparty, Coalitions, and Team Negotiations	Ch 11	Practice
Mar.	21	Confronting the Dark Side: Deception and Ethical Dilemmas	Ch 10	Practice

Mar..9