
Parent Policy:	<i>Educational Decisions Appeals Policy</i>		
Procedure Reference	EDAPR_2401N_SPN/PVPA		
Procedure Sponsor:	Provost and Vice President Academic		
Procedure Contact:	Registrar or Dean or Director from the Program Area		
Stakeholders:	Students and Employees		
Approved by:	Provost and Vice President Academic		
Effective Date:	May 1, 2024		
Last reviewed:	February 2024	Scheduled review date:	February 2028

This procedure outlines the processes for Students to follow when appealing Educational Matters decisions that affect their access to education or academic progress. This procedure also provides the steps to follow when appealing to the Final Appeals Tribunal.

This procedure applies to Students and Employees who are involved in educational decision appeals. All procedures will be undertaken in compliance with principles of Natural Justice / Procedural Fairness.

Step 1 - Informal Resolution

3.1 Wherever possible, a Student

request and the desired outcome along with supporting documentation within ten (10) Business Days from the Informal Resolution meeting date.

- 3.4 The Registrar or Dean/Director may then contact the Student and any College employee(s) named in the *Request for Review* form to provide additional information.
- 3.5 The Registrar or Dean/Director will approve or deny the Student's request and inform the Student in writing

- 4.7 If there is a determination of "no grounds" the appeal will be denied, and the Student will be notified.
- 4.8 If there is a determination of "ground for appeal", the Provost and Vice President Academic will convene a Final Appeal Tribunal committee and schedule a hearing within 10 Business Days and notify the Student and Dean/Director or Registrar of the hearing date. Students must attend the hearing.
- 4.9 Students may seek out and include appropriate Student services assistance and/or a Support Person as they go through the Final Appeal Tribunal processes. A Support Person can be present for consultation and support, but they cannot answer on behalf of the Student, and they cannot be acting in a legal capacity. The Student must inform the Chair of the Tribunal who they will be bringing three Days in advance of the hearing date.
- 5.1 The hearing panel will hold a pre-hearing meeting in advance of the scheduled hearing. This meeting will give the panel an opportunity to:
- a) Review the case.
 - b) Consider relevant avenues of questioning.
 - c) Resolve special considerations.
 - ~~d)~~ Consider Support Person participation.
 - e) Discuss any other relevant matters.
- 5.2 The order of the hearing is as follows:
- a) Review the statement of appeal.
 - b) The Student will be given five (5) minutes to present their statement.
 - c) Any relevant employees required for the hearing will be given five (5) minutes to present a statement.
 - ~~d)~~ There will be a facilitated question period. The Panel will be given an opportunity to probe further, and both the Student and any relevant employees will be given an opportunity to respond.
 - e) Both the Student and relevant employees will be given an opportunity to provide a closing statement.
 - f) The hearing will close, and the Panel will deliberate and come to a decision that will be communicated in writing within ten (10) Business Days. The Tribunal shall provide the Student with a synopsis of the reasons for its decision.
- 5.3 The Tribunal may designate or make use of additional steps or procedures which, in the discretion of the Tribunal, are deemed appropriate in the circumstances to ensure the Student has had a full and fair opportunity to be heard and to put forward the basis for the appeal. The Tribunal may, for example:
- a) extend the recommended time frames set out above.
 - b) request further information or materials from the Student or another person.
 - c) request submissions from or attendance by additional persons at a further hearing date; and
 - ~~d)~~ make such enquiries or investigations as it considers appropriate in the circumstances.
- 5.4 The Tribunal shall not entertain submissions from the Student on new grounds for appeal which were not identified in the Student's notice of appeal.

- 5.5 The Tribunal shall arrive at a decision regarding the Student's appeal based on a majority vote.
- 5.6 When the Tribunal allows a Student's appeal it must send the matter back to the Dean or Registrar for re-hearing in a manner which is fair and impartial.
- 5.7 When the Tribunal denies a Student's appeal its decision is final and binding on the Student and is not open to question, review, or appeal in any other forum.
- 5.8 All documentation related to the Appeal Tribunal hearing, including any notes made by Appeal Tribunal members, will be kept by the Registrar's Office for a period of two (2) calendar years, after which all records of the appeal hearing(s) will be destroyed.

College and Institute Act

Education Decisions Appeal Policy

Date	Action
2024-02-01	<i>New Procedure Approved by Education Council (future approvals by Policy Sponsor):</i> Procedures for Education Decision Appeals Replaces OC Calendar: GW*B2 43S